

During the first two weeks in November we issued a questionnaire to every patient seen in the Adult Audiology Clinic asking for feedback about the service. In total 708 patient satisfaction questionnaires were issued, 442 were completed and returned resulting in an overall return rate of 62%

The questionnaire comprised 14 questions regarding Accessibility, Surroundings, Information, Staff, Care and Treatment:  
The graph below shows a summary of responses to each question:

