

CTM 2030
**Ein Hiechyd
Ein Dyfodol**

DATBLYGU CYMUNEDAU
IACHACH GYDA'N GILYDD



CTM 2030
**Our Health
Our Future**

BUILDING HEALTHIER
COMMUNITIES TOGETHER

**SAS Achievements Showcase Conference
Kier Hardie Health Park
27 May 2022**

Digital @ Cwm Taf Morgannwg University Health Board

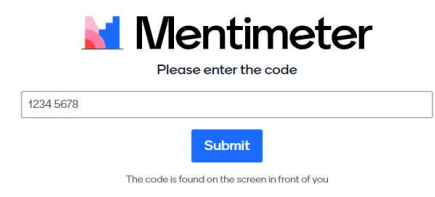


Introduction to Mentimeter...

Using any device with an internet connection

Please open a browser and go to...

www.Menti.com





Meeting the Ambition



- Maximising the Now
- Standardisation
- Stabilising Foundations
- Ownership
- Direction
- Service & Digital Agreement
- Building Key Partnerships

- Recognising the current team of professionals
- Developing a structure to meet the needs of the Health Board
- Clarity on the priorities & scope of work
- Devising a plan for strategic partnerships
- Process improvement ... onboarding ... user experience
- Stock piling ... not without risk
- Building the plan for Bridgend
- Addressing the Data Challenge
- Improving our communication & engagement



Insight into the Current Plan...

- Over 100 “active” digital projects
- Clarity on service lead
- Some projects that have not been fully scoped
- 28 projects identified with funding for 2022/2023
- Percentage of projects are delayed
- A number of key strategic projects not funded
 - For example:
ED System, Nursing System, Open Eyes Phase2
- A number of projects span multiple financial years





The Opportunity...



Recognising the now ...

- Hardware / Infrastructure
- Process Variation
- Training & Visibility of Support

Maximising the Capability...

- Mobile working / Clinical laptops
- Digital end to end referral management from primary care to the OPD (including 2 way communication)
- MDT & the Welsh Nursing Care Record
- Increasing Availability of Clinical Information
- Digital test requesting & results notification
- Digital ITU
- Digital visibility of the majority of clinic letters & clinical investigations
- Digitally visible scanned 'paper old notes'
- O365 & mobile access to email / OneDrive



Building for the Future...

- 01 Stabilise**
 - Infrastructure & Systems
 - Service Availability
 - Investment Model
 - Maximise Ways of Working
 - Benchmarking
- 02 Alignment**
 - Align to Health Board Priorities
 - Clear & Coherent Plan
 - Joining up the Health Board / Boundary Change
 - National Plans
- 03 Intelligence**
 - Understanding the Data
 - Data Quality
 - Visualisation & Access of Data
 - Building the Narrative
 - Insight Led Decision Making

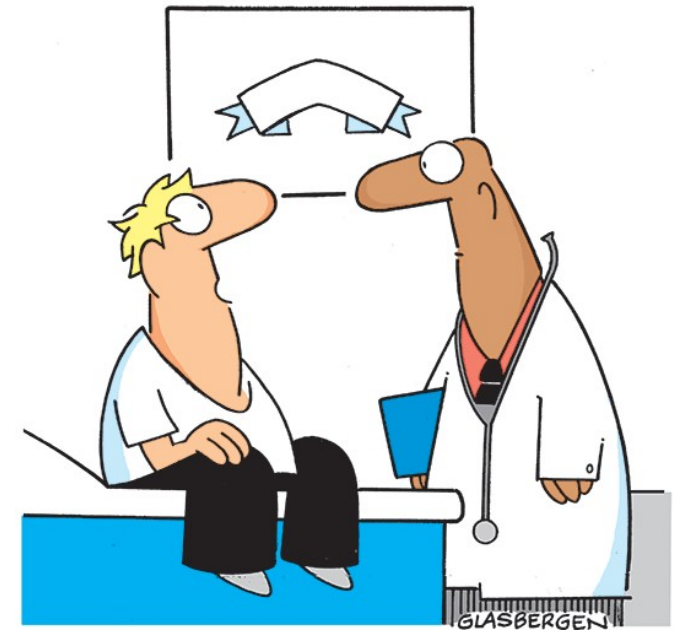


- Digital Culture**
 - Digital Readiness & Capability
 - Education & Learning
 - Digital Leadership at all levels of the organisation
- 04**
- Compliance**
 - Network & Information Systems Directive
 - Cyber Resilience
 - Coding
- 05**
- Partnerships**
 - Technology / Industry
 - Academia
 - Local Authorities
 - Third Sector
 - Other Public Services
 - Centre for Digital Public Services
- 06**



Current Year 1 Plan ...

- Joint approval & ownership on top priorities ...
 - Bridgend & Alignment of the Health Board
 - Stabilising the Infrastructure
 - Improved responsiveness to supporting the organisation
 - Performance Dashboards / Increasing Use of Data
 - Strategies for Digital & Data aligned to CTM 2030
 - Roadmap for Patient Platform / Patient Facing Technologies
- Increasing Clinical Input into Digital
- Senior Responsible Officer(s) / Leadership
- Clarity on process for changes to the plan
- A digital structure that responds to the operating model / CTM 2030 Strategy



"I already diagnosed myself on the Internet.
I'm only here for a second opinion."