

We have representatives from every Health Board in Wales and have set up a newly reformed GMS working Group. These meetings are held bimonthly and are very successful. This is to keep communications open and transparent between PPV and Health Boards whilst also collaboratively working to review specifications and ensure standardised approach for PPV remote access samples.

Hold National and local counterfraud (CF) quarterly meetings to discuss the PPV work being carried out and any issues that we feel need to be raised. This establishes excellent working communications with our CF colleagues across Wales and avoids any duplication of work.

We continue the transition into an All Wales service. This will guarantee a more robust PPV team and ensure business continuity.

We have developed a video recorded guide to PPV to aid contractors and equip them with useful information in a simplified format/update FAQ documents.

To use technology to continue one-on-one training requirements from practices that request this as this was previously undertaken in person in the practice premises.

New 360 degree PPV questionnaire released to capture feedback from our contractors after a PPV visit has taken place and the file is closed.

All PPV audit reports are sent to the Directors of Primary Care for information purposes and for feedback.

Began PPV training/Roadshow events to Practice Managers across Wales, utilising technology to host these events as opposed to 'in-person' presentations.

Verified contractor Bonus claims and payments to NHS staff in Wales as required by Welsh Government.

We have re-established our quarterly meeting with ourselves, Primary Care, Counter Fraud and finance in our quarterly meetings. The idea behind this being that we can decide on appropriate actions from the appropriate division for all the practices in Amber and Red.

General Ophthalmic Services, we can now complete remote access PPV visits after a successful pilot. We continue to utilise trend analysis data to write out to patients to ensure they are receiving the services that have been claimed in their names.

PPV will go Live on New services checks for Pharmacy from April 2023. This is the Quality and Safety Scheme.

The Pilot for Collaborative working Scheme and the is still ongoing and are hoping to go Live on this scheme at some point in 2023/24.

We are now producing reports for out HB's and practices with all relevant incorrect Dispensing Patient data. This will be a quarterly piece of work for the PPV team.

GMS

	Health Board		
	2020/2021	2021/2022	2022/2023
Number of practices visited	18	27	3
Average claim error rate	13.66%	6.32%	25.94%
Recovery amount	£25,938.12	£33,477.99	£6,894.85

	All Wales		
	2020/2021	2021/2022	2022/2023
Number of practices visited	187	218	36
Average claim error rate	11.66%	12.96%	17.93%
Recovery amount	£232,012.10	£361,438.45	£50,339.13

	Health Board - ROUTINE		
	2020/2021	2021/2022	2022/2023
Number of practices visited	13	21	1
Average claim error rate	6.03%	4.76%	3.33%
Recovery amount	£7,210.07	£11,487.89	£191.20

	All Wales - ROUTINE		
	2020/2021	2021/2022	2022/2023
Number of practices visited	122	138	29
Average claim error rate	5.88%	6.03%	7.01%
Recovery amount	£68,772.35	£75,523.00	£7,257.32

	Health Board - REVISIT		
	2020/2021	2021/2022	2022/2023
Number of practices visited	5	6	2
Average claim error rate	33.50%	11.76%	33.33%
Recovery amount	£18,728.05	£21,990.10	£6,703.65

	All Wales - REVISIT		
	2020/2021	2021/2022	2022/2023
Number of practices visited	65	80	7
Average claim error rate	14.46%	16.31%	20.74%
Recovery amount	£163,239.75	£285,915.45	£43,081.81

GOS

	Health Board		
	2020/2021	2021/2022	2022/2023
Number of practices visited	N/a	0	6
Average claim error rate	N/a	0.00%	2.59%
Recovery amount	N/a	£0.00	£554.27

	All Wales		
	2020/2021	2021/2022	2022/2023
Number of practices visited	N/a	4	30
Average claim error rate	N/a	11.41%	4.31%
Recovery amount	N/a	£1,777.37	£4,753.21

	Health Board - ROUTINE		
	2020/2021	2021/2022	2022/2023
Number of practices visited	N/a	0	6
Average claim error rate	N/a	0.00%	2.59%
Recovery amount	N/a	£0.00	£554.27

	All Wales - ROUTINE		
	2020/2021	2021/2022	2022/2023
Number of practices visited	N/a	4	30
Average claim error rate	N/a	11.41%	4.31%
Recovery amount	N/a	£1,777.37	£4,753.21

	Health Board - REVISIT		
	2020/2021	2021/2022	2022/2023
Number of practices visited	N/a	0	N/a
Average claim error rate	N/a	0.00%	N/a
Recovery amount	N/a	£0.00	N/a

	All Wales - REVISIT		
	2020/2021	2021/2022	2022/2023
Number of practices visited	N/a	0	N/a
Average claim error rate	N/a	0.00%	N/a
Recovery amount	N/a	£0.00	N/a

Cwm Taff Morgannwg University Health Board
GOS and GMS PPV Progress Report: 1st April 2022 to 31st March 2023

	0-4%	Low risk
	5-9%	Medium risk
	10%+	High risk

UHB GOS Claim error % Ave (Routine)	2.59%
Apr-Mar-2023 recovery amount	£554.27

UHB GOS Claim error % Ave (Revisit)
Apr-Mar 2023 recovery amount

GOS Routine	Visit 1				Visit 2					
Practice code	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type
Practice 1	May-15	Routine	3.00%	£109.80	Nov-18	Routine	0.97%	£68.10	May-22	Routine
Practice 2	Dec-13	Routine	0.00%	£0.00	Nov-17	Routine	2.00%	£80.20	Jul-22	Routine
Practice 3	N/a	N/a	N/a	N/a	Feb-19	Routine	1.94%	£99.70	Apr-22	Routine
Practice 4	Jun-17	Routine	8.00%	£352.10	May-18	Revisit	16.67%	£2,346.20	Jan-23	Routine
Practice 5	Jan-18	Routine	3.00%	£161.60	Jun-19	Revisit	4.00%	£521.60	May-22	Routine
Practice 6	N/a	N/a	N/a	N/a	N/a	N/a	N/a	N/a	Oct-22	Routine

UHB GMS Claim error % Ave (Routine)	3.33%
Apr-Mar 2023 recovery amount	£191.20

UHB GMS Claim error % Ave (Revisit)
Apr-Mar 2023 recovery amount

GMS Routine	Visit 1				Visit 2					
Practice code	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type
Practice 7	Sep-15	Revisit	3.69%	£2,046.62	Mar-19	Routine	1.69%	£127.79	Oct-22	Routine
Practice 8	May-19	Routine	4.00%	£121.10	Mar-21	Revisit	33.33%	£749.25	Dec-22	Routine

GMS Revisit	Visit 1				Visit 2					
Practice code	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type

Practice 9	Jan-19	Revisit	20.03%	£4,326.44	Nov-20	Routine	11.43%	£1,131.86	Apr-22	Revisit
Practice 10	Aug-15	Extended	13.73%	£4,340.33	Feb-21	Routine	13.25%	£927.89	Nov-22	Revisit

23

error % Ave	No Revisits undertaken
Recovery amount	

Visit 3			
Sample size	Claim errors	Claim error %	Recovery
103	2	1.94%	£126.42
103	1	0.97%	£21.22
103	4	3.88%	£132.80
103	3	2.91%	£83.00
103	4	3.88%	£163.43
103	2	1.94%	£27.40

error % Ave	33.33%
Recovery amount	£6,703.65

Visit 3			
Sample size	Claim errors	Claim error %	Recovery
210	7	3.33%	£191.20
Visit file in progress			

Visit 3			
Sample size	Claim errors	Claim error %	Recovery

441	130	29.48%	£5,330.13
201	84	41.79%	£1,373.52