

We have representatives from every Health Board in Wales and have set up a newly reformed GMS working Group. These meetings are held monthly and are very successful. This is to keep communications open and transparent between PPV and Health Boards whilst also collaboratively working to review specifications and ensure standardised approach for PPV remote access samples.

Restarted National and local counterfraud (CF) quarterly meetings to discuss the PPV work being carried out and any issues that we feel need to be raised. This establishes excellent working communications with our CF colleagues across Wales and avoids any duplication of work.

We are in the process of becoming an All Wales service. This will guarantee a more robust PPV team and ensure business continuity.

We have developed a video recorded guide to PPV to aid contractors and equip them with useful information in a simplified format/update FAQ documents.

To use technology to continue one-on-one training requirements from practices that request this as this was previously undertaken in person in the practice premises.

New 360 degree PPV questionnaire released to capture feedback from our contractors after a PPV visit has taken place and the file is closed.

All PPV audit reports are sent to the Director of Primary Care for information purposes and for feedback.

To begin PPV training/Roadshow events to Practice Managers across Wales, utilising technology to host these events as opposed to 'in-person' presentations.

Currently verifying contractor Bonus claims and payments to NHS staff in Wales as required by Welsh Government.

We have re-established our quarterly meeting with ourselves, Primary Care, Counter Fraud and finance in our quarterly meetings. The idea behind this being that we can decide on appropriate actions from the appropriate division for all the practices in Amber and Red.

For General Ophthalmic Services, we can now complete remote access PPV visits after a successful pilot. We continue to utilise trend analysis data to write out to patients to ensure they are receiving the services that have been claimed in their names.

PPV will begin working on 2 New services checks for Pharmacy in April. These are the Collaborative working Scheme and the Quality and Safety Scheme.

GMS

	Health Board			All Wales		
	2019/2020	2020/2021	2021/2022	2019/2020	2020/2021	2021/2022
Number of practices visited	31	18	24	234	185	188
Amount of claims sampled	17,583	7,189	16,402	171,919	75,768	86,692
Claim errors identified	1225	853	1,718	21,550	8,490	9969
Average claim error rate	10.73%	13.66%	5.85%	12.53%	11.21%	11.50%
Recovery amount	£28,955.63	£25,938.12	£25,240.60	£466,107.55	£173,946.42	£234,148.67

	Health Board ROUTINE		
	2019/2020	2020/2021	2021/2022
Number of practices visited	15	13	21
Amount of claims sampled	5,851	2,640	5,833
Claim errors identified	317	159	259
Average claim error rate	5.93%	6.03%	4.75%

	All Wales ROUTINE		
	2019/2020	2020/2021	2021/2022
Number of practices visited	129	125	122
Amount of claims sampled	62,694	36,799	27,521
Claim errors identified	3,015	2,251	1597
Average claim error rate	4.80%	6.12%	5.80%

Recovery amount	£5,912.98	£7,210.07	£11,487.89
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£85,165.13	£65,956.43	£67,196.24
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	Health Board Revisit		
	2019/2020	2020/2021	2021/2022
Number of practices visited	16	5	3
Amount of claims sampled	11,732	4,549	10,569
Claim errors identified	908	694	1,459
Average claim error rate	15.24%	33.50%	13.51%
Recovery amount	£23,042.65	£18,728.05	£13,752.71

All Wales Revisit		
2019/2020	2020/2021	2021/2022
105	60	65
109,225	38,969	59,171
18,535	6,239	8372
16.97%	16.01%	14.15%
£380,942.42	£107,989.99	£166,952.43

N.B There are another 3 visits undertaken within 2021/2022 financial year that we are awaiting Practice or HB response.

Cwm Taff Morgannwg University Health Board
GMS PPV Progress Report: 1st October 2021 to 31st Ma

	0-4%	Low risk
	5-9%	Medium risk
	10%+	High risk

UHB Claim error % Ave (Routine/Extended Visits)	2.76%
Oct 2021 to Mar 2022	
Recovery Amount	£1,173.69

	Visit 1				Visit 2				
Practice code	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type	Claim error %	Recovery	Visit date
Practice 1	Aug-16	REVISIT	17.84%	£14,883.46	Feb-19	Routine	0.00%	£0.00	Dec-21
Practice 2	Oct-17	Routine	5.31%	£601.67	Jan-19	REVISIT	9.49%	£4,442.62	Oct-21
Practice 3	Jan-15	Routine	2.35%	£380.45	Dec-18	Routine	1.04%	£112.91	Oct-21
Practice 4	Mar-15	Routine	7.77%	£1,469.81	Sep-18	Routine	2.12%	£4,764.22	Oct-21
Practice 5	Jan-19	Routine	6.00%	£1,109.76	Feb-21	REVISIT	4.00%	£2,078.80	Jan-22

	Visit 1				Visit 2				
Practice code	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type	Claim error %	Recovery	Visit date
Practice 6	Jan-17	Routine	3.56%	£235.23	Oct-19	Routine	7.14%	£446.64	Dec-21
Practice 7	Apr-16	Routine	1.89%	£138.00	Aug-19	Routine	11.35%	£960.31	Nov-21
Practice 8	Dec-19	REVISIT	2.47%	£911.43	Dec-19	Routine	2.17%	£392.49	Dec-21
Practice 9	Jan-20	REVISIT	22.22%	£172.21	Aug-21	Routine	2.68%	£62.65	Feb-22

N.B There are another 2 visits undertaken within October 2021 to March 2022 that we are awaiting Practice or HB response

rch 2022

UHB Claim error % Ave (Revisits)	9.45%
Oct 2021 to Mar 2022	
Recovery Amount	£6,507.33

Visit 3

Visit type	Sample size	Claim errors	Claim error %	Recovery
Routine	178	0	0.00%	£0.00
Routine	185	14	7.57%	£387.79
Routine	271	6	2.21%	£348.78
Extended	331	10	3.02%	£393.34
Routine	509	5	0.98%	£43.78

Visit 3

Visit type	Sample size	Claim errors	Claim error %	Recovery
REVISIT	3916	667	17.03%	£5,559.95
REVISIT	Visit File in Progress			
REVISIT	3273	61	1.86%	£947.38
REVISIT	Visit File in Progress			

ponses too.