

We have representatives from every Health Board in Wales and have set up a newly reformed GMS working Group. This is to keep communications open and transparent between PPV and Health Boards whilst also collaboratively working to review specifications and ensure standardised approach for PPV remote access samples. This group is proving very successful.

We are in the process of becoming an All Wales service. This will guarantee a more robust PPV team and ensure business continuity.

We have developed a video recorded guide to PPV to aid contractors and equip them with useful information in a simplified format/update FAQ documents.

To use technology to continue one-on-one training requirements from practices that request this as this was previously undertaken in person in the practice premises.

All PPV audit reports are sent to the Director of Primary Care for information purposes and for feedback.

We are restarting PPV training events/roadshows to Practice Managers across Wales, utilising technology to host these events as opposed to 'in-person' presentations. We are basing the contents of training on our trend analysis data that we collect.

We have re-establish our quarterly meeting with ourselves, Primary Care, Counter Fraud and finance in our quarterly meetings. The idea behind this being that we can decide on appropriate actions from the appropriate division for all the practices in Amber and Red.

In General Ophthalmic Services, previously from PPV reinstatement in October 2020, we launched a recently successful pilot where we utilised trend analysis data to write out to patients to ensure they are receiving the services that have been claimed. This is now an All Wales quarterly process that we run to provide assurance to our HB's. We have also piloted remote access for Ophthalmic PPV via Microsoft TEAMS. This was successful and we are looking to roll this out by October 2021.

PPV will begin working on 2 New services checks for Pharmacy in April. These are the Collaborative working Scheme and the Quality and Safety Scheme.

GMS

	Health Board			All Wales	
	2019/2020	2020/2021	2021/2022	2019/2020	2020/2021
Number of practices visited	31	15	4	211	174
Amount of claims sampled	17,583	3,486	759	158,979	89946
Claim errors identified	1225	706	68	16,501	12324
Average claim error rate	10.73%	15.65%	7.70%	10.38%	13.70%
Recovery amount	£28,955.63	£23,395.19	£3,886.14	£360,708.39	£254,152.30

	Health Board ROUTINE			All Wales ROUTINE	
	2019/2020	2020/2021	2021/2022	2019/2020	2020/2021
Number of practices visited	15	9	4	117	115
Amount of claims sampled	5,851	2,208	759	59,676	26463
Claim errors identified	317	143	68	2,746	1547
Average claim error rate	5.93%	6.48%	7.70%	4.60%	5.85%
Recovery amount	£5,912.98	£6,745.94	£3,886.14	£77,253.93	£65,590.27

	Health Board Revisit			All Wales Revis	
	2019/2020	2020/2021	2021/2022	2019/2020	2020/2021
Number of practices visited	16	4	N/A	94	59
Amount of claims sampled	11,732	1,278	N/A	99,303	63483
Claim errors identified	908	563	N/A	13,755	10777
Average claim error rate	15.24%	40.87%		13.85%	16.98%
Recovery amount	£23,042.65	£16,649.25		£283,454.46	£188,562.03

N.B There are another 13 visits undertaken and we are awaiting Practice or HB respo
There is no data for 2021/2022 for Health Board Revisit as we are still awaiting closur

2021/2022
43
24,995
2,005
8.02%
£52,852.82

NE
2021/2022
36
11,310
616
5.45%
£18,768.53

it
2021/2022
7
13,685
1,389
10.15%
£34,084.29

nses many of these due to Covid-19.

e of these files.

Cwm Taf
GMS PPV Progress

	0-4%	Low risk
	5-9%	Medium risk
	10%+	High risk

UHB Clair
April 2021
Recovery

Visit 1						
Practice code	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type
Practice 1	May-17	Routine	4.35%	£485.96	Sep-18	REVISIT
Practice 2	Jun-18	Routine	5.23%	£660.87	Oct-19	REVISIT
Practice 3	Aug-14	Routine	2.98%	£263.74	Dec-17	Routine
Practice 4	Oct-17	Routine	5.88%	£76.34	Oct-19	REVISIT

N.B There are another 13 visits undertaken and we are awaiting

ff Morgannwg University Health Board
s Report: 1st April 2021 to 30th September 2021

Claim error % Ave	7.70%
to Sept 2021	
Amount	£3.886.14

Visit 2		Visit 3			
Claim error %	Recovery	Visit date	Visit type	Sample size	Claim errors
4.78%	£757.20	May-21	Routine	186	29
29.03%	£792.81	Aug-21	Routine	119	0
0.00%	£0.00	Jul-21	Routine	153	7
10.70%	£372.66	Jun-21	Routine	301	32

g Practice or HB responses many of these due to Covid-19

Claim error %	Recovery
15.59%	£2,009.66
0.00%	£0.00
4.58%	£247.31
10.63%	£1,629.17