

Client Organisation	CTM University Health Board
Audit title	PCH Validation of Management Action
Audit reference	SSu_CTMUHB_2122_02
Final Report Date	24/09/21
Auditor(s)	Eifion Jones

I would be very grateful if you would please take a moment to complete the below questionnaire which will enable us to ensure that we provide a high quality service. Feedback will also be also reflected within our key performance information reported to the Audit Committee.

	QUERY (enter "X" alongside)	Yes	No	Partially	n/a	Any further comments
1	<b>Engagement &amp; Communication</b> Were you satisfied with the way the audit team engaged with you and colleagues?					
2	<b>Professionalism</b> Was the audit conducted in a positive, professional manner and respectful of your work commitments?					
3	<b>Report</b> Was the work reported in a clear, constructive way?					
4	<b>Impact</b> Was the audit beneficial eg providing assurance regarding current arrangements, or supporting improvements?					

**What words would you use to describe the audit service you have received?  
Please feel free to enter up to six words into the boxes below:**


**If you have any additional comments or suggestions, please add them below:**

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Form Completed by	
Date	

Thank you very much for taking time to complete this questionnaire. Please return by email: [huw.richards@wales.nhs.uk](mailto:huw.richards@wales.nhs.uk) or post :**Huw Richards, Deputy Director (SSU), NWSSP Audit & Assurance, Floor 3, Companies House, Crown Way, Cardiff, CF14 3UB**  
Alternatively, please feel free to call me on: **029 2090 5312**