



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board

Agenda Item

CTM Health Board

Highlight Report from the Stakeholder Reference Group

Dyddiad y Cyfarfod / Date of Meeting	03/06/2026
Statws Cyhoeddi / Publication Status	Open/ Public
	Not Applicable
Awdur yr Adroddiad / Report Author <i>If you do not wish for your name to be included in the public domain, please only include your job title</i>	Julie Powell-Jones Planning Business Support Manager
Cyflwynydd yr Adroddiad / Report Presenter <i>If you do not wish for your name to be included in the public domain, please only include your job title</i>	Claire Thompson, Interim Executive Director of Strategy & Transformation
Noddwr Gweithredol yr Adroddiad / Report Executive Sponsor	Claire Thompson, Executive Director of Strategy & Transformation Choose an item.

Pwrpas yr Adroddiad / Report Purpose	For Noting
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Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/Group)		
Committee / Group / Individuals	Date	Outcome
(Insert Details)	Click or tap to enter a date.	

Acronyms / Glossary of Terms



PCH	Prince Charles Hospital
CTMUHB	Cwm Taf Morgannwg University Health Board
CTM	Cwm Taf Morgannwg
IMTP	Integrated Medium Term Plan
SRG	Stakeholder Reference Group
POWH	Princess of Wales Hospital
RCTCBC	Rhondda Cynon Taf County Borough Council
BCBC	Bridgend County Borough Council
SPC	Specialist Palliative Care
LGBTQ+	Lesbian, Gay, Bisexual, Transgender, Queer or Questioning or Ace
SOP	Standard Operating Procedures

1. Introduction

1.1 This report had been prepared to provide the Board with details of the key issues considered by the CTMUHB Stakeholder Reference Group at its meeting on 3rd June 2026.

1.2 Key highlights from the meeting are reported in Section 3.

2. Purpose of this Meeting

2.1 The purpose of the CTMUHB Stakeholder Reference Group is to provide independent advice on any aspect of UHB business. This may include: -

- Early engagement and involvement in the determination of the UHB's overall strategic direction;
- Provision of advice on specific service proposals prior to formal consultation; as well as
- Feedback on the impact of the UHB's operations on the communities it serves.

2.2 The CTUHB Stakeholder Reference Group will: -

- Provide a forum to facilitate full engagement and active debate amongst stakeholders from across the communities served by the UHB, with the aim of reaching and presenting a cohesive and balanced stakeholder perspective to inform the UHB's decision making.

3. Highlight Report



Alert Escalate /	
Advise	Membership update: Following Board approval on 26 March 2026, one new member joined the SRG at the meeting held on 3 June 2026, representing CTMUHB's Ffrindiau LGBTQ+ staff network. An update was provided on engagement with Youth Forums across each local authority area. Initial contact has been made with Bridgend Youth Council, including discussions on securing young person representation within the SRG. Feedback from the Youth Council's internal discussions are awaited. Members were advised of the following current vacancies: • Third Sector Representative (Merthyr) • Local Authority Member (Bridgend) • Carers Representative (Merthyr) • Welsh Ambulance Services Trust (WAST) Suggestions for potential candidates were received and will be explored further ahead of the next SRG meeting. No nominations have been received to date for a Welsh Language representative. Members were reminded of the option to access the SRG through the medium of Welsh. All SRG documents will continue to be circulated bilingually.
Assure	<u>Specialist Palliative Care: update on public engagement</u> An update by the Service Director for Primary Care and Community provided an update on the seven-week engagement (Feb–Apr 2026) which gathered 625 responses and engagement from the public, staff, partners, and stakeholders. Key issues raised included maintaining quality local care, confidence in community services, access to inpatient beds, and transport challenges. Concerns around pressure on families, inequalities, and community capacity were also highlighted.

	Responses confirmed that stakeholders, including social care providers and elected members, were engaged through targeted briefings and events. Assurance was provided that patients will continue to have equitable access to inpatient beds at regional centres. The Health Board approved progressing the service redesign, focusing on consolidating inpatient services and strengthening community provision. Next steps include work towards the future model which will include workforce changes, enhanced community services, improved bereavement support, consideration of transport issues, taking into account all of the issues raised during the engagement including consideration of transport issues. Ongoing engagement will take place to support implementation and build confidence. <u>CTM Nurturing Families Service</u> A presentation was given to Members by the Clinical Lead of the CTM Nurturing Families Service. The Nurturing Families service, now in phase two, is a specialist parent–infant relationship service focused on supporting families during the first 1,000 days of a child’s life. This is a critical period for development and long-term wellbeing. The service provides both workforce development (training, consultation, and reflective practice) and direct therapeutic support through group and one-to-one interventions across CTM. To date, over 200 practitioners have been trained, and early feedback shows improved confidence and practice. Initial pilots of direct support are underway across local authority areas, with a focus on measuring impact and building evidence to support the service’s sustainability and future development.
Inform	<u>Stakeholder Reference Group Annual Report</u> Ahead of the SRG meeting on 3 June 2026, the Stakeholder Reference Group Annual Report was circulated to members and approved prior to submission to the July CTMUHB Board. <u>Terms of Reference</u>

Ahead of the SRG meeting on 3 June 2026, the Terms of Reference was circulated to members and were ratified and approved prior to submission to the July CTMUHB Board.

The SRG is in the process of drafting an Easy Read version of the TOR which will be shared for comments with SRG Members.

IMTP Update

An update was given to Members that the IMTP Three Year Plan (previously shared with the SRG) was approved by the Board in March. Ongoing feedback was invited to inform both current delivery and future planning cycles. It was explained that the plan is founded on the basis of being able to deliver a balanced financial position, supported by a significant savings programme. The nature of the IMTP as a three-year forward plan is such that it may result in formal service change proposals. Any formal service changes will follow service change processes and will be shared with the SRG for engagement.

Service Change Updates

The Health Board has reviewed its processes for service change and continues to strengthen the oversight and delivery of service change across the organisation. A central log of all service changes is maintained and from this log, updates are provided to key groups internally and to Llais. A summary of current changes will be included in a presentation format and shared at future SRG meetings.

New standard operating procedures have been developed to ensure all changes whether temporary and urgent, or planned are delivered safely, consistently, and in line with legal and governance requirements. This includes clearer processes for review, engagement, and evaluation, with a strong emphasis on transparency, continuous learning, and meaningful stakeholder involvement.

Work Programme

The Work Programme was circulated prior to the meeting of the SRG on 3 June 2026



	<u>Any Other Business</u> None received.
Appendices	•

4. Assessment

Objectives / Strategy	
Dolen i Nod (au) Strategol BIP CTM / Link to CTMUHB Strategic Goal(s)	Improving Care
	If more than one applies please list below:
Dolen i Feysydd Strategol BIP CTM / Link to CTMUHB Strategic Areas	Living Well
	If more than one applies please list below:
Dolen i Ddeddf Llesiant Cenedlaethau'r Dyfodol – Nodau Llesiant / Link to Wellbeing of Future Generations Act – Wellbeing Goals <i>150623-guide-to-the-fg-act-en.pdf</i> <i>(futuregenerations.wales)</i>	A Healthier Wales
	If more than one applies please list below:
Dolen i Hwyluswyr Ansawdd <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Enablers of Quality (Duty of Quality Statutory Guidance (gov.wales))</i>	Learning, Improvement & Research
	If more than one applies please list below:
Dolen i Feysydd Ansawdd <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Domains of Quality (Duty of Quality Statutory Guidance (gov.wales))</i>	Safe
	If more than one applies please list below:
No - Not Applicable	



**Effaith Amgylcheddol/
Cynaliadwyedd (5R) /
Environmental
/Sustainability Impact
(5Rs)**

If more than one applies please list below:

Impact Assessment

Ansawdd

*Ydych chi wedi ymgymryd
â Sgrinio Asesiad o'r
Effaith ar Ansawdd? /*

Quality

*Have you undertaken a
Quality Impact
Assessment Screening?*

Yes: ☐

No: ☒

Outcome:

If no, please include
rationale below:

N/A

**Cydraddoldeb a'r
Gymraeg**

*Ydych chi wedi ymgymryd
â Sgrinio Asesiad o'r
Effaith ar Gydraddoldeb
a'r Gymraeg? /*

**Equality and Welsh
Language**

*Have you undertaken an
Equality and Welsh
Language Impact
Assessment Screening?*

Yes: ☐

No: ☒

Outcome for Equality (delete
as appropriate):
POSITIVE/NEUTRAL/NEGATIVE

Outcome for Welsh Language
(delete as appropriate):
POSITIVE/NEUTRAL/NEGATIVE

If no, please include
rationale below:

Cyfreithiol / Legal

There are no specific legal implications related to the
activity outlined in this report.

Enw da / Reputational

There is no direct impact on the reputation of the
Health Board as a result of the activity outlined in this
report.

**Effaith Adnoddau
(Pobl /Ariannol) /
Resource Impact
(People / Financial)**

There is no direct impact on resources as a result of
the activity outlined in this report.

5. Recommendation

- 5.1 The Board is asked to **NOTE** the highlights outlined in section 3 of this report and **APPROVE** the Member nomination.