

Planned Care Recovery

Board update
29th September 2022

Treat in Turn

- Localities and within Specialties
- Updates required in weekly performance meetings
- Identified in Surgery meeting for General Surgery activity to transfer from RGH to PCH and POW and Orthopaedic activity to transfer from RGH/PCH to POW
- Identified in Women and Children's meeting for activity to transfer from PCH to POW

Treat in Turn – Top 10 longest waiters

Specialty	No. >52 weeks	Booked out of turn
Ophthalmology	6706	378 (5.6%)
Dermatology	2809	91 (3.2%)
ENT (Bridgend)	2372	5 (0.2%)
Orthopaedics	2310	161 (7%)
ENT Surgery (CT)	2276	402 (17%)
Urology	2126	44 (2%)
General Surgery	1954	191 (9.7%)
Anaesthetics	1349	0
Oral Surgery	775	37 (4.7%)
Cardiology	756	82 (10.8%)

>52 week forecast positions

Forecast to meet:

- Gynaecology
- OMFS
- Breast
- General Medicine
- Pain Management

Working through solutions for:

- General Surgery
- Ophthalmology
- Orthopaedics
- ENT
- Urology
- Cardiology
- Dermatology

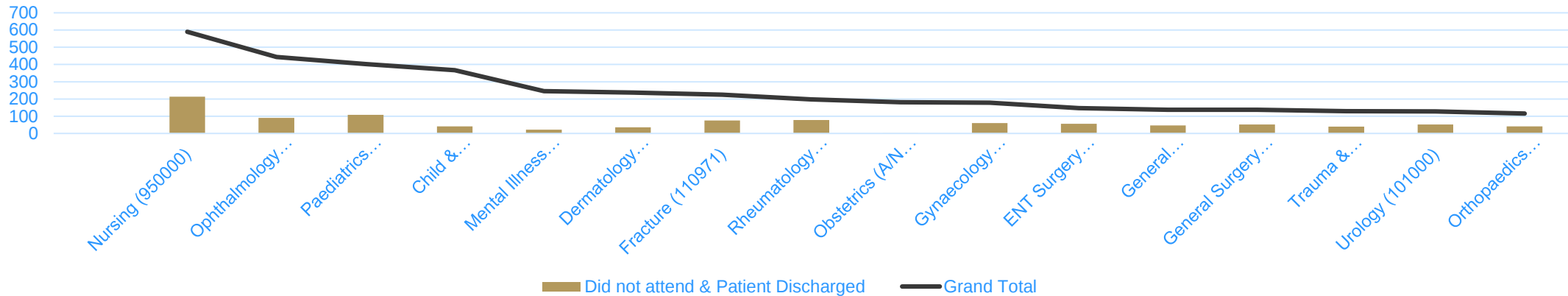
Validation

- External Company from late Sept. Training undertaken, meeting with priority specialities for scripts to include willingness to travel
- Full administrative validation undertaken across Radiology reported waiting lists, now clinical validation being undertaken and administrative validation of unreported lists
- Targeted validation in Ophthalmology (800 cataracts), avg. 20% ROTT
- OMFS validation undertaken during Covid, not previously updated on WPAS
- Breast Pain Pathway being applied from September

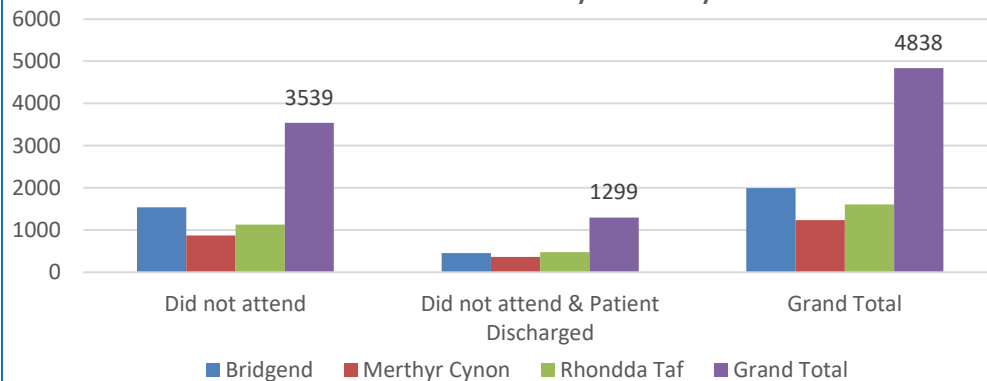
Quantified Improvements against the Nationally identified action areas - DNAs



Jul 22 DNA v Discharge



DNA Outcome by Locality



Jul-22	Did not attend	Did not attend & Patient Discharged	Grand Total	% Discharged
Bridgend	1538	457	1995	22.9%
Merthyr Cynon	871	364	1235	29.5%
Rhondda Taf	1130	478	1608	29.7%
Grand Total	3539	1299	4838	26.8%

Follow ups not booked (FUNBs)

- Targeted work being undertaken, longest reported waits reduced by three years
- Switching no. of follow up slots to new in Orthopaedics, Merthyr
- 2000 Orthopaedic FUNBs to be discharged, similar cohort in Ophthalmology
- Significant volumes showing for Bridgend Obstetrics and Midwife Led Care

Activity Volumes

Pre Covid volumes v. present New outpatients

Spec_name	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Aug-19toFeb-20_avg	Aug as % of pre-covid
Rheumatology	432	573	661	506	455	323	141%
Thoracic Medicine	445	534	433	475	552	302	183%
Dermatology	757	855	876	740	814	778	105%
Cardiology	647	740	587	624	583	727	80%
Endocrinology	179	224	219	215	211	293	72%
Gastroenterology	232	359	324	303	341	380	90%
GENERAL MEDICINE	355	472	410	411	390	400	98%
Urology	561	647	611	528	533	762	70%
Breast	312	284	405	367	466	444	105%
Trauma & Orthopaedic	450	490	477	390	490	717	68%
ENT	651	935	733	883	811	1078	75%
OPHTHALMOLOGY	506	638	585	618	629	974	65%
GYNAECOLOGY	1271	1529	1459	1292	1463	1496	98%
ORAL & MAXILLO FACIAL SURGERY	262	349	314	235	284	412	69%
GENERAL SURGERY	589	687	695	764	999	949	105%
Orthodontics	44	43	39	32	50	62	81%
Anaesthetics	28	23	34	49	26	57	46%
Haem (clinical)	58	72	72	72	115	117	99%
Nephrology	12	24	19	36	24	39	62%
Paediatrics	576	737	810	727	732	552	133%
Paediatric Neurology	3	4	0	0	8	8	103%
Care of the Elderly	83	113	92	103	59	82	72%
Other	4990	4083	3964	4174	4154	4576	91%
Total	13443	14415	13819	13544	14189	15522	91%

Pre Covid volumes v. present Inpatient/Daycases

Spec_name	Inpatients and Daycase elective activity (Core + Additional)						
	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Aug-19toFeb-20_avg	Aug as % of pre-covid
Thoracic Medicine	20	21	18	21	22	19	113%
Dermatology	3	0	15	30	19	35	54%
Cardiology	90	80	99	85	57	104	55%
Gastroenterology	732	971	904	877	792	1173	68%
GENERAL MEDICINE	24	23	15	29	23	31	75%
Urology	284	318	326	313	334	457	73%
Breast	56	66	81	80	72	107	67%
Trauma & Orthopaedic	224	271	267	209	199	460	43%
ENT	94	114	75	114	138	216	64%
OPHTHALMOLOGY	198	233	244	190	197	355	55%
GYNAECOLOGY	144	147	156	130	166	260	64%
ORAL & MAXILLO FACIAL SURGERY	25	49	37	27	49	88	56%
GENERAL SURGERY	146	188	230	152	217	319	68%
Dental_specs	4	7	6	6	5	10	49%
Anaesthetics	9	12	14	22	26	34	76%
Paediatrics	40	41	25	1	8	35	23%
Total	2094	2541	2516	2289	2324	3764	62%

Outpatient Transformation

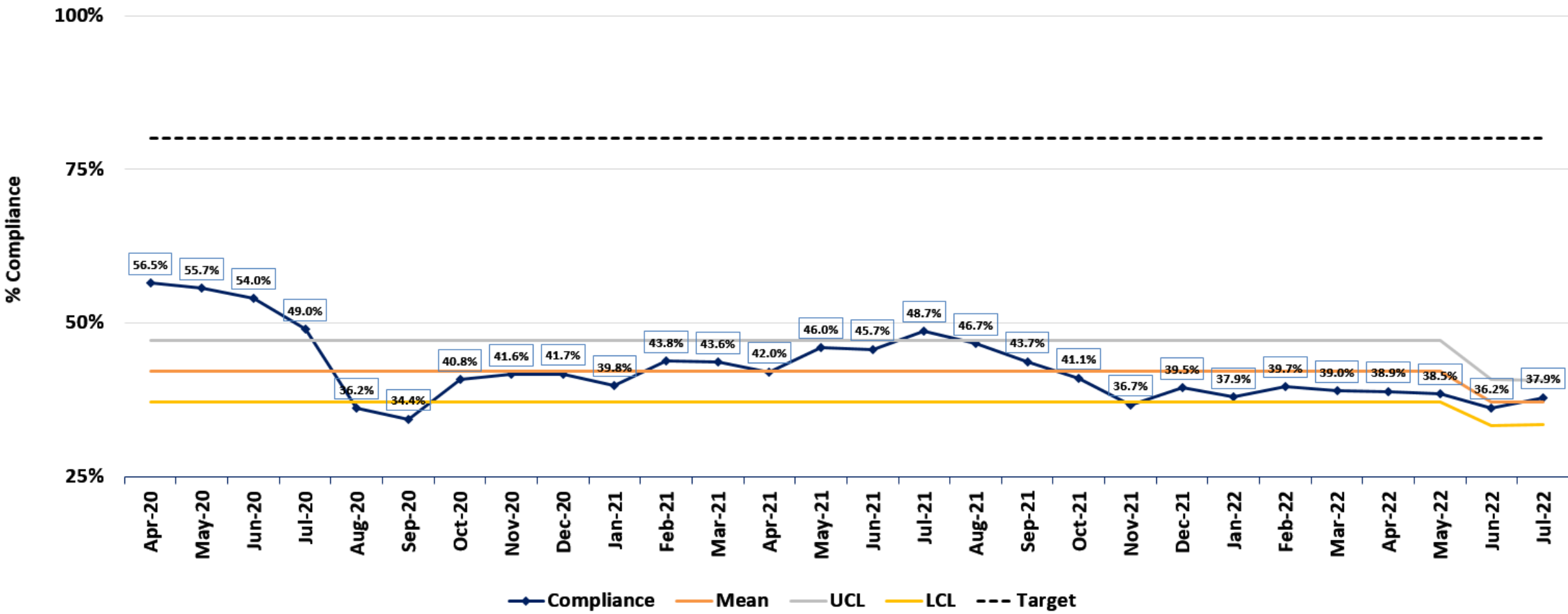
- Re-design of validation team, benchmarking with other HBs
- WPRS – Orthopaedics live from September, further enabling MDT approach to designation
- Updated SOS/PIFU plan submitted, focus in Bridgend
- Shared Care Glaucoma, 4 practices from Aug, 128 cases per month, increasing to 200. Exploring options for domiciliary visits
- Requirement for further roll out of Open Eyes across CT and Bridgend, looking at remaining outpatient transformation fund to resource

Secondary Care Paediatrics >104 weeks

Specialty	Volume
ENT	344
Dermatology	125
Ophthalmology	74
Oral Surgery	31
Orthopaedics	13
Urology	9
General Surgery	4
Restorative Dentistry	4
Gynaecology	1
Orthodontics	1

Secondary Care Paediatrics Neuro Development

% of patients waiting <26 weeks to start an ADHD/ASD Neurodevelopment Assessment



CN/MT

Use of Planned & Unscheduled Care Sustainability funding

Scheme	New Patients	Follow ups	IPDC
Insourcing of Theatre staff to enable centralisation of IP at Royal Glamorgan			✓
Bridgend Private Clinic re-designation for PCR			✓
Knee Fellowship	✓	✓	✓
Nuffield and Spire outsourcing			✓
Physiotherapy Led Clinics	✓	✓	
First Contact Practice	Referral avoidance, managing pts in Primary Care		



Ophthalmology

Scheme	New Patients	Follow ups	IPDC
Glaucoma Consultants	✓	✓	✓
Glaucoma Primary Care		✓	
Nuffield Outsourcing			✓
Outpatient Transformation: Specialist Optometrists	✓		
Outpatient Transformation: Wet AMD Referral Refinement	✓		
Outpatient Transformation: Diabetic Retinopathy		✓	
Outpatient Transformation: HCQ		✓	
Medical Illustration Photographers	Enabler for new and fup Macular and Diabetic R. appts		

Scheme

Mobile Endoscopy Unit, Royal Glamorgan Hospital

Pathology Outsourcing

Biomedical Scientists

DEXA Scans outsourcing and insourcing

Breast Radiologist and Pathologist

Radiology Reporting Outsourcing (Everlight)

NOUS WLIs and overtime internally

Urology Diagnostics Internally (Cysoscopies)

Next Steps

- Updating of HB Access Policy and focussed implementation
- Re-configuration of no. of Surgical IP Services to Royal Glamorgan
- Transfer of no. of Surgical DC Services to Prince Charles Hospital
- Exploration of Regional Cataract capacity in C&VUHB
- Back to Basics Theatre Utilisation
- Regional Endoscopy planning
- Development of CMR Robot proposal