

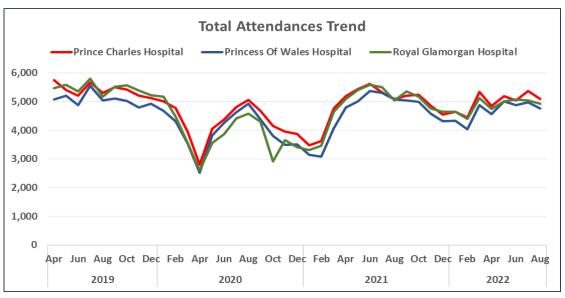
# **KEY HEADLINES**

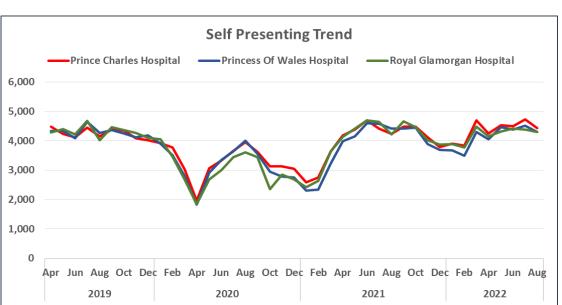
- Compared to Pre-COVID levels, ambulance attendances have dropped on all three acute sites
- The proportion of ambulances that are being discharged remains stable at 48%
- Handover times by site:-
  - PCH improving
  - RGH consistent
  - POW variable and of key focus

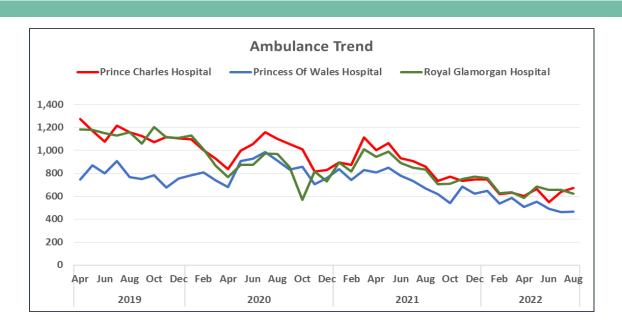
# **MITIGATIONS**

- Working closely with WAST to understand conveyances given the proportion of attendances that get discharged as part of Workstream 1 and 2 of the Six Goals Programme
- Focused review of POW handover process with ongoing diagnostic and senior nurse presence in ED for 2 week period
- Improvement of patient streaming to get them to the right place at the right time through Workstream 2
- Ongoing review of demand v bed base to ensure bed capacity on each site is adequate
- Focus on timely discharges through goals 5 and 6 to ensure capacity available during peak demand

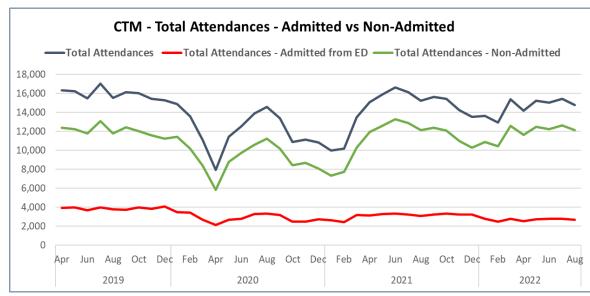


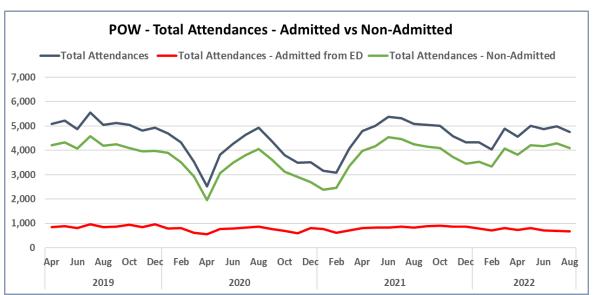


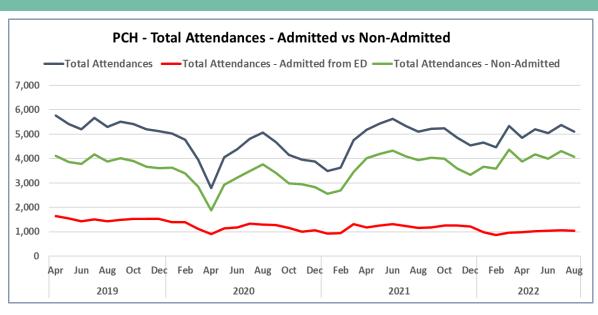


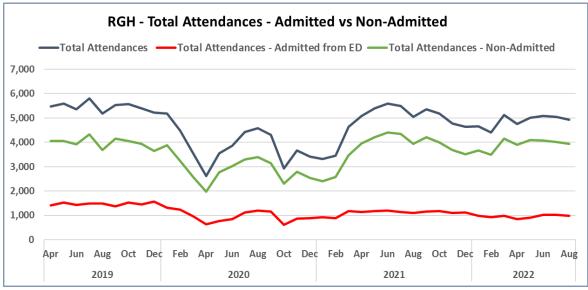




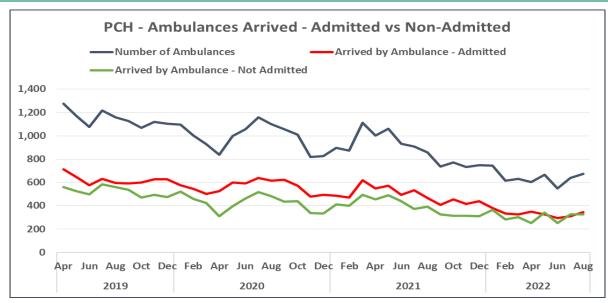


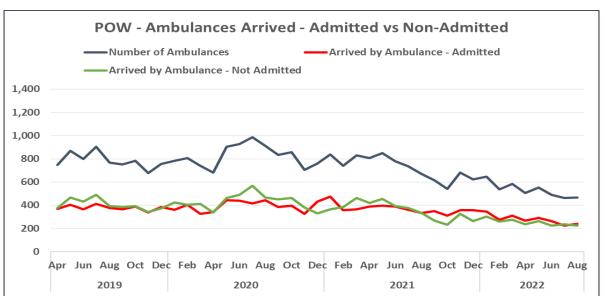


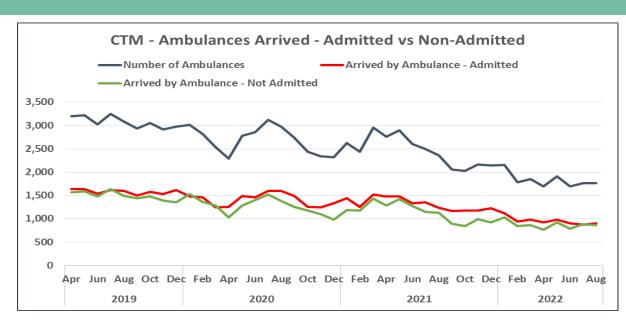


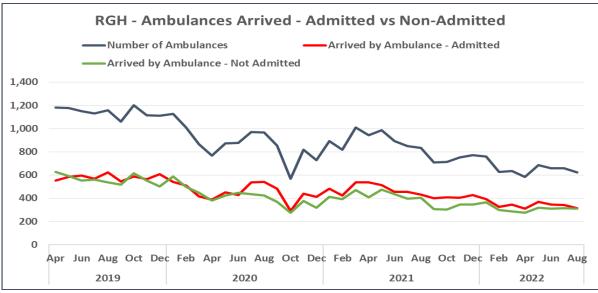




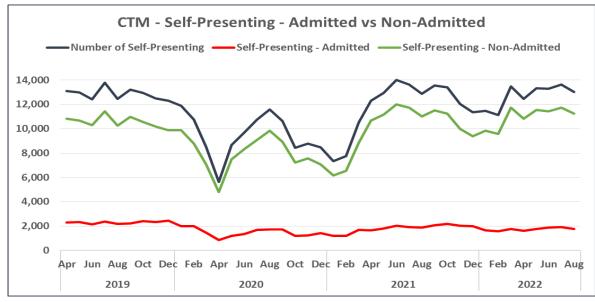


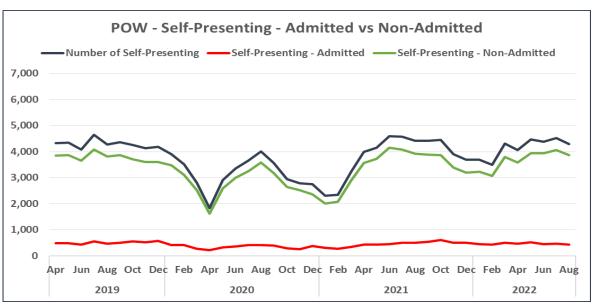


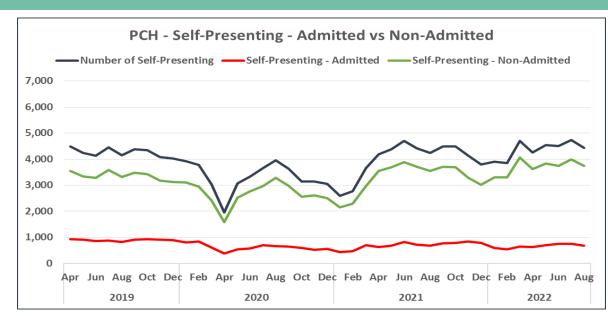


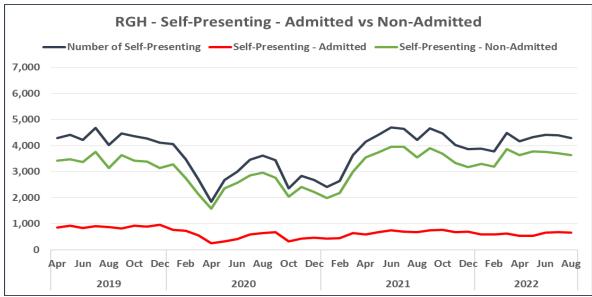














## CTM - By FY - % Admitted and % Non-Admitted

						% Non-		% Admitted -	% Non- Admitted -
	Total	%	% Non-	Arrived by	% Admitted -	Admitted -	Self-	Self-	Self-
FY	Attendances	Admitted	Admitted	Ambulance	Ambulances	Ambulances	Presenting	Presentings	Presentings
2019/20	143,395	24%	76%	27,649	51%	49%	115,746	18%	82%
2020/21	146,075	24%	76%	32,207	52%	48%	113,868	16%	84%
2021/22	171,284	22%	78%	29,518	54%	46%	141,766	15%	85%
2022/23	116,481	19%	81%	14,590	52%	48%	101,891	14%	86%

### RGH- By FY - % Admitted and % Non-Admitted

								%	% Non-
						% Non-		Admitted -	Admitted -
	Total	%	% Non-	Arrived by	% Admitted -	Admitted -	Self-	Self-	Self-
FY	Attendances	Admitted	Admitted	Ambulance	Ambulances	Ambulances	Presenting	Presentings	Presentings
2019/20	49,111	27%	73%	10,281	51%	49%	38,830	21%	79%
2020/21	46,568	25%	75%	10,424	52%	48%	36,144	17%	83%
2021/22	58,019	23%	77%	10,172	54%	46%	47,847	16%	84%
2022/23	38,990	20%	80%	5,226	52%	48%	33,764	15%	85%

## PCH- By FY - % Admitted and % Non-Admitted

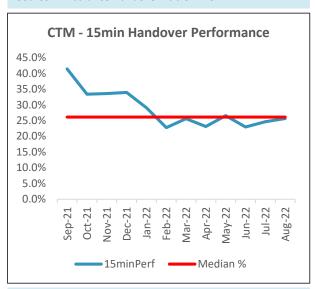
								%	% Non-
						% Non-		Admitted -	Admitted -
	Total	%	% Non-	Arrived by	% Admitted -	Admitted -	Self-	Self-	Self-
FY	Attendances	Admitted	Admitted	Ambulance	Ambulances	Ambulances	Presenting	Presentings	Presentings
2019/20	48,621	28%	72%	10,313	54%	46%	38,308	21%	79%
2020/21	51,568	28%	72%	11,883	57%	43%	39,685	19%	81%
2021/22	58,452	24%	76%	10,633	56%	44%	47,819	17%	83%
2022/23	40,023	20%	80%	5,120	52%	48%	34,903	15%	85%

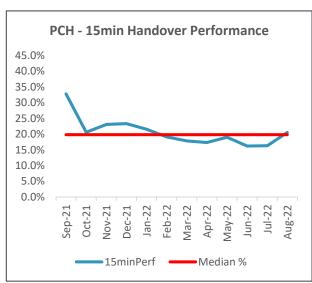
### POW- By FY - % Admitted and % Non-Admitted

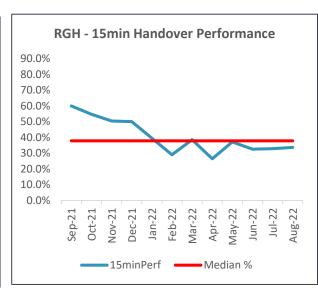
								%	% Non-
						% Non-		Admitted -	Admitted -
	Total	%	% Non-	Arrived by	% Admitted -	Admitted -	Self-	Self-	Self-
FY	Attendances	Admitted	Admitted	Ambulance	Ambulances	Ambulances	Presenting	Presentings	Presentings
2019/20	45,663	17%	83%	7,055	48%	52%	38,608	12%	88%
2020/21	47,939	19%	81%	9,900	48%	52%	38,039	11%	89%
2021/22	54,813	18%	82%	8,713	51%	49%	46,100	12%	88%
2022/23	37,468	16%	84%	4,244	52%	48%	33,224	11%	89%

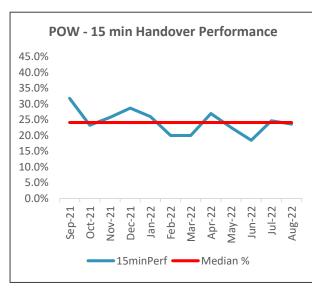


#### Source: Ambulance Handover Table WAST









Source: A&E Attendances Table

