



# Six Goals for Urgent & Emergency Care Health Board 28<sup>th</sup> July 2022



No.	Date	Category	Topic		Lead Owner	Status report	Updated Due Date	Completion Date	Status
1	21.06.2022	Action	Programme Scope	Any other areas that have not been discussed within the 6 goals, are to be brought to these meetings to ensure all work is coordinated. These areas are also to be included in the Change Portfolio work being undertaken by Mike Dickie	All	Programme structure and establishment of Task & Finish groups covering wide spectrum of urgent and emergency care related tasks will enable and support coordination and delivery of outcomes and benefits conducive to strategic organisational objectives.	19.07.2022		Closed
2	21.06.2022	Action	Programme Governance & Reporting	Workstream leads for each of the 6 goals are to provide clear updates during each monthly meeting. Anna to share the format in advance	Workstream leads/AP	Highlight reports templates will be shared with leads of task & finish groups for ongoing monthly reporting to Programme Board	19.07.2022		Open
3	21.06.2022	Action	National 6 Goals Programme	AP to share information with the group regarding when the National Group meetings are taking place, once confirmed the leads that are attending the meetings are to be discussed and representation confirmed for reporting to Programme Board	AP	<a href="mailto:Jamie.Wardrop@gov.wales-coordinator">Jamie.Wardrop@gov.wales - coordinator</a> 	19.07.2022	13.07.2022	Closed
4	21.06.2022	Action	Membership for Workstreams	Ensure the correct Therapy representation is in attendance at the relevant meetings	LL-G		19.07.2022	13.07.2022	Closed
5	21.06.2022	Action	Benchmarking	The use of networking skills is encouraged to look at where services are being carried out well, to a high standard and in innovative ways. Any information on such areas are to be brought to the group for discussion	All	Visit to AB UHB Flow Centre - brief and subsequent service model proposal in progress.	19.07.2022		Open
6	21.06.2022	To note	Programme Structure & Governance	It was noted that programme structure was approved at SLG. The 6 Goals team has been established to deliver the programme's objectives. Members have been encouraged to nominate representatives to support delivery of individual workstreams and projects.	All		19.07.2022	19.07.2022	Closed
7	21.06.2022	To note	Programme Governance	Terms of Reference – agreed these are now signed off and no further action required from group	AG		19.07.2022	19.07.2022	Closed



Bwrdd Iechyd Prifysgol  
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University Health Board

# Programme Highlight Report – 19<sup>th</sup> July 2022

## OBJECTIVES:

Delivery of Six Goals for Urgent and Emergency Care Programme

RAG



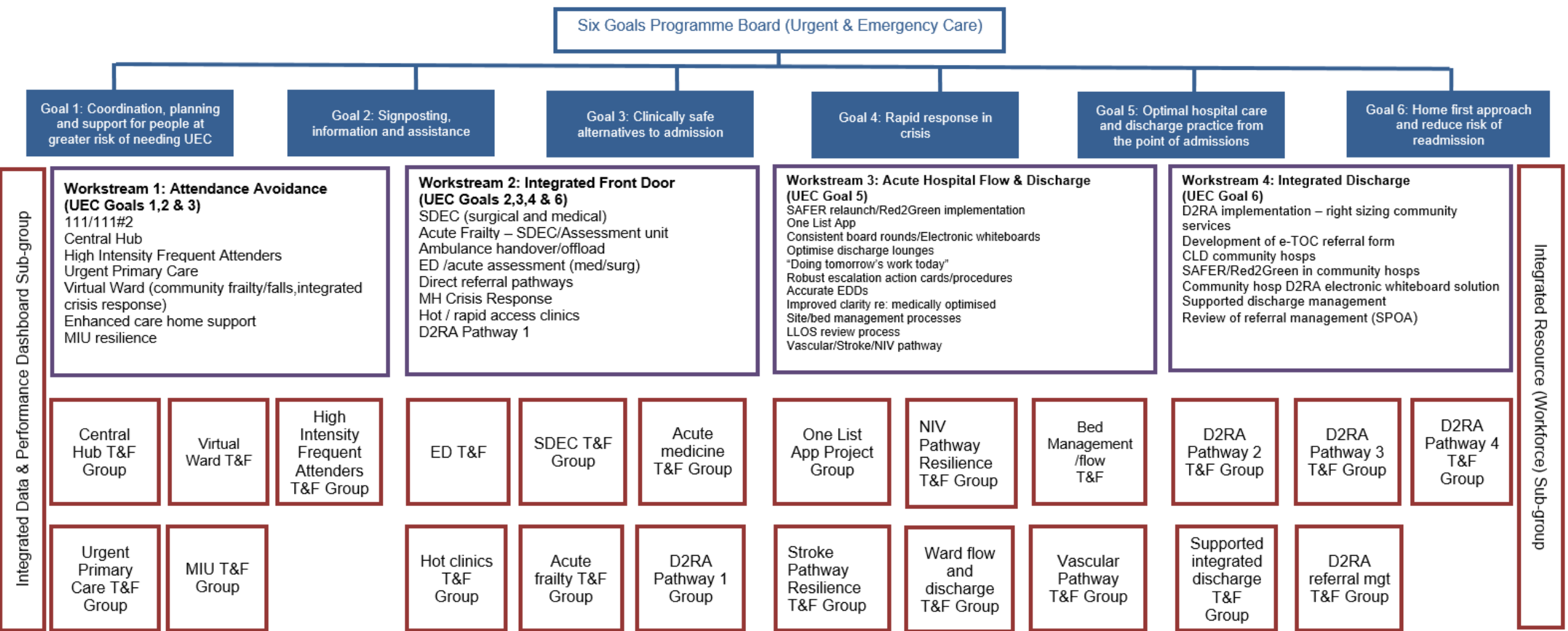
## ACTIONS TAKEN THIS REPORTING PERIOD

Status Update	RAG
• Programme Work Breakdown Structure and indicative timeline for delivery finalised, Task & Finish Groups ToRs in progress (35% completed) – Slide 3 and 4	
• Process mapping of 3 <sup>rd</sup> sector/primary/community/secondary care pathways to support formulation of structure and scope for Central Hub/Second Point of Access – in progress, agreed completion date – mid August 2022	
• One List App Phase 1 completed – successful pilot in YCC and plans for further roll out across all sites by end of September	
• SDEC Schemes: 1) Task & Finish Group for Frailty SDEC in progress 2) Task & Finish Group Medical and Surgical SDEC in progress (roll out of Bridgend surgical SDEC model across RGH and PCH)	
• Intermediate Care and Emergency Care Benchmarking Projects underway with consecutive completion dates in July and August 2022	
• Data Dashboard for Urgent & Emergency Care in progress	

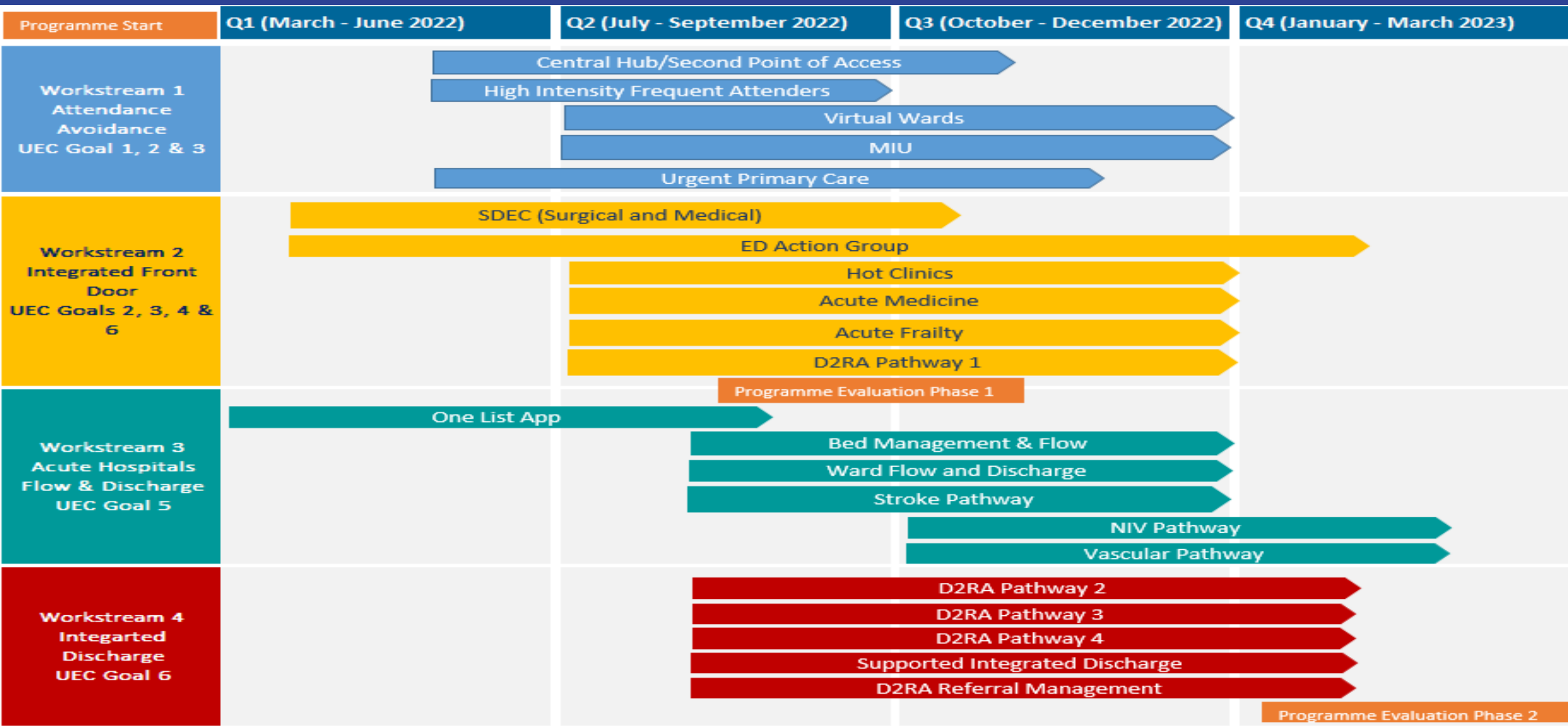
## ACTIONS NEXT REPORTING PERIOD

Status Update
• Completion of ToRs, Task & Finish group set up and stakeholder/leadership allocation
• Formulation of High Intensity Frequent Attenders <b>Programme Plan or Business Case????</b>
• Relaunch of SAFER and Red2Green implementation
• Finalise operating model for Central Hub/Second Point of Access
• Formulation of plans to develop standardised e-ToC (electronic Transfer of Care) with Local Authority partners
• Formulation of Communication Strategy – 6 Goals CTM Newsletter (monthly)

# Programme Work Breakdown Structure



# Indicative Programme Delivery Milestones







# Programme Risk Management Plan

	Description of Risk	Mitigation	Risk Rating
Cost	Current provision of government funding is limited in scope (UPCC & SDEC are current priorities) and funding is not recurrent.	UEC Improvement Programme needs to draw down and effectively utilise available funding, but also identify other resource requirements and access other available funds.	Moderate
Resources	There are potential estates risks especially to enable an integrated front door at all three acute hospital sites. The breadth and depth of improvement work and focus may be hindered by workforce availability and/or engagement.	There will be full site surveys in terms of front door and realistic mitigation plans will be developed. Improvement group membership will comprise a range of staff with meetings staggered and scheduled at times to optimise stakeholder attendance.	Moderate
Delivery	Delivery of the programme within defined timescales may be impacted by organisational structure change and cause significant delays to programme delivery.	Six Goals Improvement Team will continue to oversee planning and coordination of proposed plans to ensure appropriate escalation to Programme Board and Strategic Leadership Group. Need to increase delegated authority around decision-making.	Moderate
Communication	Lack of appropriate communication across organisation (incl. Local Authority partners) may prevent suitable engagement in delivering programme objectives and implementing sustainable change.	Communications plans and activities continue to be developed and targeted at all stakeholders (incl. public) to provide a transparency on how each element of change will contribute to the new health and social care system. Task & Finish Group will comprise front line staff (co-development).	Moderate



## Endorse for Decision/Escalation

### Allocation of Local Authority representatives to:

#### Workstream Groups (strategic):

Workstream 1 - Attendance Avoidance (UEC Goals 1,2 & 3)

Workstream 4 - Integrated Discharge (UEC Goal 6)

#### Task & Finish Groups – operational (Workstream 1):

- Virtual Ward
- High Intensity Frequent Attenders

#### Task & Finish Groups - operational (Workstream 4):

- D2RA Pathway 2
- D2RA Pathway 3
- D2RA Pathway 4
- Supported Integrated Discharge
- D2RA Referral Management