



AGENDA ITEM

7.1

HEALTH BOARD MEETING

CLINICAL ADVISORY GROUP HIGHLIGHT REPORT

DATE OF MEETING

27 January 2022

PUBLIC OR PRIVATE REPORT

Public

**IF PRIVATE PLEASE
INDICATE REASON**

Not Applicable - Public Report

PREPARED BY

Anna Lewis, Chair of the Clinical Advisory Group

PRESENTED BY

Anna Lewis, Chair of the Clinical Advisory Group

**EXECUTIVE SPONSOR
APPROVED**

Executive Director Of Strategy & Transformation

REPORT PURPOSE

To **INFORM** the Board of CAG discussions regarding the current and future clinical digital experience.

ACRONYMS

None Identified.

1. PURPOSE

- 1.1 This report had been prepared to provide the Board with details of the key issues considered by the Clinical Advisory Group at its meeting on 15 December 2021.
- 1.2 Key highlights from the meeting are reported in section 2.
- 1.3 The Sub Committee is requested to **NOTE** the report.

2. HIGHLIGHT REPORT

ALERT / ESCALATE	Nothing to escalate
ADVISE	<p>The meeting was attended by Stuart Morris, our Director of Digital in his first week in post, and by Rob Bleasdale, our Chief Clinical Information Lead.</p> <p>The main ongoing areas of concern with clinicians are:</p> <ul style="list-style-type: none"> • Bridgend localities' IT systems are still not aligned with the rest of CTM causing ongoing technical issues and limiting corroborative working across Integrated Locality Groups (ILGs). • Multiple clinical systems are in use which do not interface well. • WiFi stability remains poor in some areas. • Applications often run slowly and fail, causing significant inefficiencies. • Equipment failures cause significant inefficiencies and are slow to be resolved. • There is a need for clinical staff to be educated in how to get the best out of our IT systems, to optimize user experience. <p>The Clinical Advisory Group (CAG) agree with the points raised by Rob Bleasdale and Stuart Morris that frontline clinical input is vital in reviewing and redesigning our IT systems. In order to do this there needs to be a team of interested clinicians with recognition for the time provided in job plans to enable this. This must be agreed at management level.</p>
ASSURE	<p>Stuart Morris and Rob Bleasdale could offer various assurances about ongoing work.</p> <ul style="list-style-type: none"> • Funding has been agreed for the IT work needed in Bridgend. • E-prescribing and digital dictation are on the horizon. • WiFi is gradually being improved across sites. • Fax machines will be removed. <p>Paul Mears was able to assure CAG that the Health Board is mindful of the population who do not have access to virtual healthcare solutions and are working with local authority and the third sector to make sure this small proportion of the</p>



	population is able to access services without being disadvantaged.
INFORM	Nil.
APPENDICES	NOT APPLICABLE