



Six Goals Programme Board (Urgent & Emergency Care)

Goal 1: Coordination, planning and support for people at greater risk of needing UEC

Goal 2: Signposting, information and assistance

Goal 3: Clinically safe alternatives to admission

Goal 4: Rapid response in crisis

Goal 5: Optimal hospital care and discharge practice from the point of admissions

Goal 6: Home first approach and reduce risk of readmission

Workstream 1: Attendance Avoidance (UEC Goals 1,2 & 3)

111/111#2
Navigation Hub (Second Point of Access)
High Intensity Frequent Attenders
Urgent Primary Care
Community Frailty (falls,integrated crisis response/virtual ward)
Enhanced care home support
MIU resilience

Navigation Hub T&F Group

Community Frailty T&F

High Intensity Frequent Attenders T&F Group

Urgent Primary Care T&F Group

MIU T&F Group

Workstream 2: Integrated Front Door (UEC Goals 2,3,4 & 6)

SDEC (surgical and medical)
Acute Frailty – SDEC/Assessment unit
Ambulance handover/offload
ED /acute assessment (med/surg)
Direct referral pathways
MH Crisis Response
Hot / rapid access clinics
D2RA Pathway 1

ED T&F

SDEC T&F Group

Acute medicine T&F Group

Hot clinics T&F Group

Acute frailty T&F Group

D2RA Pathway 1 (Front Door) Group

Workstream 3: Acute Hospital Flow & Discharge (UEC Goal 5)

SAFER relaunch/Red2Green implementation
One List App
Consistent board rounds/Electronic whiteboards
Optimise discharge lounges
"Doing tomorrow's work today"
Robust escalation action cards/procedures
Accurate EDDs
Improved clarity re: medically optimised
Site/bed management processes
LLOS review process
Vascular/Stroke/NIV pathway

One List App Project Group

NIV Pathway Resilience T&F Group

Bed Management /flow T&F

Stroke Pathway Resilience T&F Group

Ward flow and discharge T&F Group

Vascular Pathway T&F Group

Workstream 4: Integrated Discharge (UEC Goal 6)

D2RA implementation – right sizing community services
Development of e-TOC referral form
CLD community hosps
SAFER/Red2Green in community hosps
Community hosp D2RA electronic whiteboard solution
Supported discharge management
Review of referral management (SPOA)

D2RA Pathway 1 T&F Group

D2RA Pathway 2 T&F Group

D2RA Pathway 3 T&F Group

Supported integrated discharge T&F Group

D2RA referral mgt T&F Group

Integrated Data & Performance Dashboard Sub-group

Integrated Resource (Workforce) Sub-group

Integrated Commissioning Sub-group