



AGENDA ITEM

2.2.8

HEALTH BOARD MEETING

HIGHLIGHT REPORT FROM THE STAKEHOLDER REFERENCE GROUP

DATE OF MEETING 28/01/2021

PUBLIC OR PRIVATE REPORT Public

IF PRIVATE PLEASE INDICATE REASON Not Applicable - Public Report

PREPARED BY Michelle Lloyd, Business Support Manager – Planning & Partnerships

PRESENTED BY Clare Williams, Director of Planning and Performance (Interim)

EXECUTIVE SPONSOR APPROVED Clare Williams, Director of Planning and Performance (Interim)

REPORT PURPOSE For Noting

ACRONYMS

CHC	Community Health Council
CTM	Cwm Taf Morgannwg
GP	General Practitioner
IMTP	Integrated Medium Term Plan
MIUs	Minor Injury Units
SRG	Stakeholder Reference Group
WG	Welsh Government

1. PURPOSE

1.1 This report had been prepared to provide the Board with details of the key issues considered by the Stakeholder Reference Group at its meeting on 9th December 2020.

1.2 Key highlights from the meeting are reported in section 2.

1.3 The Sub Committee is requested to **NOTE** the report.

2. HIGHLIGHT REPORT

ALERT / ESCALATE	There were no issues to escalate.
ADVISE	<p>INTEGRATED MEDIUM TERM PLAN 2021-24/Quarter 3 - 4 PLAN</p> <p>Members were advised that the Quarter 3-4 plan had been submitted to the Welsh Government (WG), however, it will be revisited in light of the changing circumstances in response to the Covid-19 Pandemic.</p> <p>It was noted that the IMTP for 2021-24 was currently being developed and that it would be shared following approval by the Board in March 2021.</p> <p>FUTURE AGENDA ITEMS/FORWARD WORK PROGRAMME</p> <p>Members were asked whether there are targeted topics or sessions that they would like to receive at future meetings and the following items were requested:</p> <ul style="list-style-type: none"> • Prince Charles Hospital Patient Flows and the impact of the opening of the Grange University Hospital. • Future plans for engagement with the Third Sector. • Communication and Engagement activity in relation to service changes, developing infrastructure and ensuring ongoing dialogue with different groups. • Engagement and review of the Health Boards new website development. <p>Leaving No One Behind Report</p> <p>Members were informed that the Health Board is developing a response to the Older People's Commissioner (OPC) for Wales – 'Leaving No One Behind' Report which is about the challenges faced by older people during Covid-19. The response is being prepared as a Health Board, however it captures all the regional partnership working. Insights from members were shared and the SRG welcomed the value of sharing such experiences and agreed to add this to the next agenda.</p>
ASSURE	No specific items were presented on assurance other than the Q3/Q4 Plans and the development of the IMTP captured above.

<p>INFOM</p>	<p>111 IMPLEMENTATION AND 'CONTACT FIRST'</p> <p><u>111 Implementation</u></p> <p>The SRG welcomed a presentation on the 111 Implementation and 'Contact First'.</p> <p><u>Contact First</u></p> <p>Dr Owen Weeks, General Practitioner/Interim Clinical Director for Urgent Primary Care provided the SRG with an explanation on the 'Contact First' development.</p> <p>The SRG noted that that discussions were being held with community partnership groups, newsletters would be distributed and meetings had been held with the Community Health Council. Liaison was ongoing with the Local Authority, information would be attached to repeat prescriptions, information provided via supermarkets and mother and toddler groups as well as using local newspapers. Using Facebook, Twitter would capture the younger population.</p> <p>Concern was raised that messaging needed to reach the older population who did not necessarily have access to social media platforms and now limited access to supermarkets and Post Offices. The Group were assured that the Health Board would learn and share with other neighbouring Health Boards in relation to target audiences acknowledging that working with networks, Local Authority partners is key to ensuring the Health Board reaches all parts of its population without relying solely on social platforms.</p> <p>VIRTUAL SYSTEMS FOR CONSULTATIONS</p> <p>The SRG also welcomed a presentation on the Virtual Systems for Consultations (Attend Anywhere).</p>
<p>APPENDICES</p>	<p>NOT APPLICABLE</p>