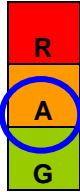


## TARGETED INTERVENTION PROGRAMME HIGHLIGHT REPORT

<b>Completed by:</b>	<b>Chris Darling</b>	<b>Reporting period:</b>	<b>December 2019</b>	<b>To:</b>	<b>January 2020</b>
<b>Date Completed:</b>	<b>17/01/2020</b>	<b>Next Review Meeting:</b>	<b>February 2020</b>		
<b>Current status:</b>	<b>Headlines:</b>				
	<ul style="list-style-type: none"> <li>• Progress in all areas (milestones achievement reasonable although some slippage in some areas)</li> <li>• Maturity matrix templates developed with each level defined</li> <li>• Maturity matrices populated for Trust and Confidence, Leadership and Culture, Quality and Governance</li> <li>• Meetings with WG to help shape improvement framework</li> </ul>				
<b>Key Achievements This Quarter</b>			<b>Project Plan: Proposed Achievements Next Quarter</b>		
<ul style="list-style-type: none"> <li>• Project team established and met</li> <li>• Updated project plans in place for Leadership and Culture and Trust and Confidence</li> <li>• HIW/WAO Joint Review management response submitted to Q&amp;S Committee 14.01.20</li> <li>• Draft Maturity Matrix completed for Trust and Confidence, Leadership and Culture and Quality and Governance</li> <li>• Values and Behaviours initial workshops and surveys complete</li> </ul>			<ul style="list-style-type: none"> <li>• Receive Let's Talk Culture feedback</li> <li>• Exec Development programme (Life Tree) continues</li> <li>• Develop leadership offering for senior leaders (multi-disciplinary)</li> <li>• Launch a day in the life of programme</li> <li>• Commence community engagement work</li> <li>• Re-launch monthly newsletter to stakeholders</li> <li>• Refresh Quality and Governance project plan based on HIW/WAO joint review</li> <li>• Use quality dashboard with narrative</li> </ul>		
<b>Slippage and remedial action</b>			<b>Issue/Risks or concerns</b>		
<ul style="list-style-type: none"> <li>• Quality and Governance maturity matrix needs more work before final draft is ready</li> <li>• Some minor slippage with some comms activity due to capacity</li> </ul>			<ul style="list-style-type: none"> <li>• Impact on capacity and pace to deliver if no additional resource</li> <li>• Staff morale low if perceived focus on escalation status rather than improvement</li> <li>• External and internal confidence remains low if negative Media coverage persists</li> <li>• Maintaining effective stakeholder relationships</li> <li>• Lack of ability to consolidate due to continued interventions</li> </ul>		

<b>R</b>	<b>Red</b>	Significantly behind schedule and requiring corrective action or decision to get back on track.
<b>A</b>	<b>Amber</b>	Project behind schedule but within 2 weeks tolerance, or actions in hand to get back on track.
<b>G</b>	<b>Green</b>	On track or completed.