



AGENDA ITEM

4.8

CTM BOARD

**TARGETED INTERVENTION
"PROGRAMME FOR CONTINUOUS IMPROVEMENT IN RESPONSE TO
TI"**

Date of meeting	30/01/2020
FOI Status	Open/Public
If closed please indicate reason	Not Applicable - Public Report
Prepared by	Chris Darling, Head of Executive Business
Presented by	Chief Executive
Approving Executive Sponsor	Chief Executive
Report purpose	FOR DISCUSSION / REVIEW

Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)

Committee/Group/Individuals	Date	Outcome
CTM TI Programme Team Welsh Government TI Meeting Management Board	06/01/2020 09/01/2020 16/01/2020	NOTED

ACRONYMS

TI	Targeted Intervention
SM	Special Measures



1. SITUATION/BACKGROUND

- 1.1 Following the Welsh Government (WG) escalating the status of CTMuHB to Special Measures for Maternity and Targeted Intervention for Quality and Governance (Leadership & Culture, Trust and Confidence, and Quality and Governance), the Health Board has developed a programme management approach to structure the work underpinning continuous improvement in response to TI.
- 1.2 Targeted Intervention Programme arrangements are now more developed, with a Project Steering Group established to oversee progress, and a Project Team set up to work on the detail of the project plans and improvement framework. A programme highlight report can be seen as Appendix A.

2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 2.1 The Health Board continues to cooperate with officers in the Welsh Government in designing a framework to measure the Health Board's improvement (maturity matrix) through which the Health Board will be expected to evidence continued and sustainable improvement in response to TI.
- 2.2 Draft Maturity Matrices have been developed for each of the TI areas, and these have been reviewed by Management Board. Comments and feedback from other stakeholders, including Welsh Government is being captured to inform their development.
- 2.3 The maturity matrices will provide the mechanism through which the organisation will receive assurance on progress of the overall Improvement Programme in response to TI with supporting evidence to be collated to justify the self-assessment score.
- 2.4 Commitment has been to work with Welsh Government to have Maturity Matrices in final draft that can be tested and used by the end of February 2020, to start tracking progress in the WG TI/SM Escalation meeting scheduled on the 28 February 2020. The TI improvement framework (maturity matrices) will come to Board in March 2020 for formal approval, through which progress will be reported once consultation with key stakeholders has concluded.



3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

- 3.1 The tripartite meeting (WG, Wales Audit Office, Healthcare Inspectorate Wales) took place in late December 2019, to discuss Cwm Taf Morgannwg’s escalation status, confirming a recommendation to the Minister that our escalation status remains unchanged (at special measures for maternity services and targeted intervention for quality and governance). Good progress continues to be made, however, we recognise the serious nature of our situation and the issues we are dealing with.
- 3.2 In addition, the Health Board also await formal feedback on the additional TI investment the Health Board has bid for.

4. IMPACT ASSESSMENT

Quality/Safety/Patient Experience implications	Yes (Please see detail below)
	It is anticipated that all elements of quality, safety and patient safety will be impacted positively by the implementation of the “Continuous Improvement in response to TI Programme”.
Related Health and Care standard(s)	Governance, Leadership and Accountability
	All Health and Care Standards are relevant to the programme.
Equality impact assessment completed	No (Include further detail below)
	EQIA will be arranged once final draft of the PID is complete.
Legal implications / impact	There are no specific legal implications related to the activity outlined in this report.
Resource (Capital/Revenue £/Workforce) implications /	Yes (Include further detail below)



Impact	Resources to support the Programme of work have been mapped and the Health Board is awaiting confirmation. Work has commenced within the current resources available to the Health Board.
Link to Main Strategic Objective	To Improve Quality, Safety & Patient Experience
Link to Main WCFG Act Objective	Service delivery will be innovative, reflect the principles of prudent health care and promote better value for users

5. RECOMMENDATION

5.1 The Board is asked to **NOTE;**

- 5.1.1 the detail within the Programme Highlight Report (Appendix A);
- 5.1.2 Progress in developing a TI improvement framework (maturity matrices);
- 5.1.3 The current escalation status of the Health Board remaining unchanged.